

PHSRI AE Community Advisory Council Meeting Minutes 2-16-17

Invitees / Attendance Tracking

✓	Chris Dooley, PHSRI AE Leadership
✓	Kristen Guilfoyle, Fellowship Health Resources (Consumer Advocate)
✓	Tara Townsend, RI Parent Information Network (Consumer Advocate)
✓	Gisela Herrera, MCO Plan Member, (Consumer Representative)
✓	Xavier Arinez, St. Joseph Health Center
	Carolyn Beaudette, MCO Plan Member, (Consumer Representative)
	Rebecca Plonsky, VP CharterCARE Integrated Behavioral Health
	Christine Hansen, Executive Director PPGRI
✓	Elizabeth Cantor, PhD Director CCHP Outpatient Behavioral Health Services

Topic	Discussion	Action Required	Responsible Person	Due Date/ Results
Review of Minutes from 12/1/16	Chris Dooley reviewed the highlights from 12/1/16 meeting minutes and the group approved the minutes as drafted.			
Introductions Guest Speaker	<p>The meeting began with the introduction of Elizabeth Cantor, PhD, Director of CCHP Outpatient Behavioral Health Services as the guest presenter for the meeting.</p> <p>Liz Cantor, PhD presented information to the group on CCHP's Behavioral Health continuum of care, and development projects. On the inpatient side, services include 6 psychiatric units across the system: 3 at OLF and 3 at RWMC. At OLF there are currently 71 licensed and operational beds, including the Long Term Behavioral Health Unit (20 beds), Adult General Psych (30 beds), and Geri Psych (21 beds); at RWMC there are 24 licensed and operational psychiatric beds, including Geri Psych (12 beds) and Dual Diagnosis (12 beds); and a Level 4 detoxification unit (15 beds). On the Outpatient side, there are behavioral health services provided at all three CCHP primary sites. At OLF, there are Partial Hospital and Intensive Outpatient programs, and a general outpatient service will be opening soon. At RWMC, the BH continuum of services focuses on Substance Abuse/Addiction. In addition to our inpatient detox unit, our</p>			

	<p>outpatient Addiction Services Center provides a Partial Hospital program, an Intensive Outpatient program, individual/family counseling, psychiatric evaluation and management, Early Recovery Group, and case management services. In addition, we have 3 physicians who are licensed Suboxone providers and they provide medication assisted treatment to our outpatient clients. At SJHC, we have recently hired a behavioral health clinician to be our new Social Services Coordinator; in her role, she will be providing integrated behavioral health services to patients in our adult and pediatric primary care clinics. In addition to our new general outpatient capacity at OLF, we are currently planning to expand our services into our physician network by integrating behavioral health clinicians into our physician practices.</p>			
<p>RI Medicaid Accountable Entity (AE) Pilot Program Updates</p>	<p>Chris Dooley provided updates on the State AE Pilot program. He reported that the EOHHS leadership is developing a new comprehensive AE certification for 2018, which will require all AEs to apply for full certification for the new program. The State of RI was approved for a large Federal grant program that is focused on supporting Medicaid improvements in Rhode Island. Part of the funding will support healthcare education/training programs and the majority will be allocated to supporting the AE program development and Medicaid improvement initiatives. EOHHS requested all AEs and stakeholders to provide feedback and input on the EOHHS Road Map, which is the action plan document that EOHHS is required to submit to receive the Federal grant funding. PHSRI AE submitted comments and EOHHS plans to meet with each AE to discuss their input before EOHHS submits the final Road Map document.</p>			
<p>Payer Contracting Relationships</p>	<p>Chris Dooley reported that PHSRI is performing well on the NHPRI and UHC quality measure programs for 2016, based upon the limited information the health plans have provided. He explained that the quality measure programs are a gate to the sharing in any budget surplus opportunities.</p> <p>He indicated that the AE program is new and both NHPRI and UHC are working to provide PHSRI with the quality performance and financial performance data that PHSRI requires to manage the contract relationship and drive performance improvement.</p>			

<p>Advisory Council Discussion</p>	<p>The Council member discussion focused on the increasing need for behavioral health supports and services to meet the needs of the Medicaid community. Kristen Guilfoyle and Tara Townsend indicated that CCHP's focus expanding and integrating behavioral health services with PCP practices in the community and at the SJS health center is excellent. Gisela Herrera discussed the need for primary care practices to improve customer service focus. Liz Cantor was invited to follow-up with both FHR and RIPIN to provide more information about the CCHP behavioral health programs and services.</p> <p>The Advisory Council suggested that the topic for the next meeting include the role of social workers in navigating patients and families through the healthcare system to the appropriate social support services in the community.</p>	<p>Invite social workers from CCHP, RIPIN, FHR to join the next meeting</p>	<p>C. Dooley</p>	
<p>Meeting Schedule</p>	<p>The next meeting date was scheduled for April 20, 2017 12-1 pm at the new IPA office at 50 Maude Street, Providence RI 02908.</p> <p>Meeting adjourned at 1:00 pm</p>			